

Mustafa Elremaly

melremaly@gmail.com

## **Food Service Manager**

Dear ladies and gentlemen,

After I worked in the Hospitality management in Germany as well as in Saudi Arabia, at the highest international levels, in previous experience as Head of Food Service Department at one of the major (5Star) health center, which is managed at the highest level under the auspices the JCIA the largest international Standard U.S. organizations. Those experiences I have obtained over the past years has always encourage me to invest in a new challenge in the field of Education Development Programs, Such as training for employment at all levels to promote and lift employee motivation and moral, modernize the company, increase productivity and raise the income of the company positively. Always keen to work successfully and achieve the best results through the departmental budgeted

I got a great expertise on how to deal in the field of Management at the global level of modern Management Principles; In addition, I have also experiences with a long period time in Germany and obtained a Masters Degree in Restaurant Management, as well as practiced of Nutrition as a Service Director

From my experience, my personality is characterized by:

Proven ability to improve quality and control costs

Demonstrated ability to develop a team focus through excellent communications, a consistent message, and reconfirming the missions and values of the organization

Developed new systems within support service and Customers' meal delivery, which contributed to improved customer satisfaction reflected in survey scores

In my experiences, theories and practical sessions, Hygiene is very necessary to train and teach all the staffs the importance of basic Hygiene Systems and the modern technologies in this field. For example: Hazard Analysis Critical Control Point (HACCP) standard.

Utilize all available resources to achieve goals, team builder, develop business growth strategies through an entrepreneurial business style, strong financial skills, customer service focus, willing to take calculated risks to achieve goals, and the ability to orchestrate, develop, and implement plans for new projects.

For these reasons I am looking forward for a new job, challenge which offers an opportunity to grasp, increase and exchange more knowledge in the technical as well as in the administrative field

I am grateful and honored for your cooperation and assessment.

Sincerely yours,

Mustafa Elremaly

## Personal data

**Mustafa Elremaly** 

Kolumbusstr.6

81543 Munich, Germany

Mobile

002 010 070 6 2367

Email

melremaly@gmail.com

Date of birth	9/23/1967
Birthplace	Port Said / Egypt
Nationality	German

Marital status Married

# **Professional data**

12/2004 - 06/2011	Food Service Director, Healthcare center-Hospital, Saad Group, Al
	Khobar,Saudi Arabian
08/2002 – 12/2004	Food Service Manager, Medical park Chiemsee Germany
04/1998 - 07/2002	Asst. Service Manager, Hospital of Munich Harlaching, Munich, Germany
03/1997 - 02/1998	Service Manager, box landlord Gasthof, Grafing, Germany
01/1996 - 08/1996	Independently Restaurant Manager Night park, Dresden, Germany
05/1993 - 12/1995	Restaurant Manager, Elisabeth Hotel, Neuwied, Germany
09/1991 - 06/1993	Chef de rang, Rhine hotel to Dresses, Bonn, Germany
04/1991 - 06/1991	Demi-Chef De Rang, Holiday Inn, Cologne, Germany
02/1990 - 02/1991	Commis De Rang, Scandic Crown hotel, Bonn / Germany
07/1988 - 01/1990	Head De Rang, Pullman hotel, Luxor / Egypt
06/1987 - 12/1987	Trainee, Sheraton Hotel, Hurgada / Egypt

Mustafa Elremaly Food Service Director, Master's degree in Restaurant Management

## Education

01/2001 - 04/2002	Master's degree in Restaurant Management, Munich, Germany
08/1996 - 12/1996	Bachelor's Degree, business administration, Educational center GFEB, Munich, Germany
02/1986 - 02/1988	Bachelor's Degree, Higher Institute for Tourism and Hotels in Luxor EGOTH

Knowledge and abilitie	S
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Stranger's languages	Arabian: mother tongue
	German: excellent knowledge
	English: good knowledge
EDP, other ones	EDP: excellent knowledge

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IHK Chamber of Industry and Commerce for Munich and Upper Bavaria

## MASTER'S DIPLOMA

on the examination for the recognized diploma of an examined

### Master of the Restaurant Craft

#### Mr. Mustafa Elremaly

born on 23 September 1967 in Port Said (Egypt) passed the examination according to the regulations on the examination for Masters in Catering of 5 March 1985.

Munich, 2 July 2002

Chamber of Industry and Commerce for Munich and Upper Bavaria

[signature] Dr. Claus Hipp President [signature] Dr. Reinhard Dörfler Managing Director

> [Round seal: "CHAMBER OF INDUSTRY AND COMMERCE FOR MUNICH AND UPPER BAVARIA, BAVARIA"]

#### END OF TRANSLATION

I, the undersigned Maria Langer-Bogdanov, being duly commissioned and sworn as an interpreter and translator for the English language by the President of the Regional Court Munich I, do hereby certify that the above translation of the document presented to me in German's correct and complete.

Munich, 27th August 2003



IHK Chamber of Industry and Commerce for Munich and Upper Bavaria

## CONFIRMATION

on training in accordance with Section 4 para. 1 No. 4 of the Statute Governing Restaurants

#### Mr. Mustafa Elremaly

born on 23 September 1967 in Port Said (Egypt)

passed the examination for Master in Catering with the recognized diploma of

#### Examined Master of the Restaurant Craft

in accordance with the Regulations of 5 March 1985 (Federal Law Gazette I p. 506).

In accordance with the pertinent training regulations he was informed on the basic principles of the knowledge in law relating to food required for the operation of a public house and a restaurant and may therefore be considered to be familiar with them.

Munich, 2 July 2002

Chamber of Industry and Commerce for Munich and Upper Bavaria by order

Gudrun Schultze

[Round seal: "CHAMBER OF INDUSTRY AND COMMERCE FOR MUNICH AND UPPER BAVARIA, BAVARIA"]

rstraße 38

Otka

UNX63 8150

München

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#### END OF TRANSLATION

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Munich, 27th August 2003

melremaly@gmail.com

IHK Chamber of Industry and Commerce for Munich and Upper Bavaria

## CERTIFICATE

on the qualification as a specialised vocational trainer

#### Mr. Mustafa Elremaly

born on 23 September 1967 in Port Said/Egypt

passed the examination according to the regulations on the suitability as trainers of 16 February 1999 (Federal Law Gazette).

Munich, 2 July 2002

Chamber of Industry and Commerce for Munich and Upper Bavaria

[signature] Dr. Reinhard Dörfler Managing Director [signature] Chairman of the Board of Examiners

> [Round seal: "CHAMBER OF INDUSTRY AND COMMERCE FOR MUNICH AND UPPER BAVARIA, BAVARIA"]

#### END OF TRANSLATION

Munich, 27th August 2003



a Cm



4 June, 2011

TO WHOM IT MAY CONCERN:

Re: Mr. Mustafa El Remaly

Mr. Mustafa El Remaly joined Saad Specialist Hospital on December 20, 2004. As the Department Head of Saad Specialist Hospital Food Services Department, Mr. Remaly was a very dedicated member of our hospital.

Mr. El Remaly had contributed tremendously within the Food Services Department and was an extremely hard worker, giving a tremendous amount of extra hours. He consistently had new ideas and suggestions and worked to reach the goals of ultimate quality and performance. His documentation and record keeping was orderly and up to date.

I would have no hesitation in recommending him and I wish him good luck in his future endeavours.

Best Regards,

Alletin

Dr. May Al-Khunaizi Executive Director Tel: 801 1011 Fax: 882 3163 <u>mkhunaizi@saad.com.sa</u>

healthcare@saadmedical.com www.saadmedical.com PO Box 30353 Al Khobar 31952 Saudi Arabia Telephone: +966-3-882-6666 Facsimile: +966-3-882-3334 من بـ: 30353 تـنر 31952 ثـنـكة لعربية تسويية مثف رغز 6666-882-6686 نقص رغز 966-3-882-3334

### MEDICAL PARK CHIEMSEE

SPECIAL CLINIC FOR ORTHOPAEDICS / TRAUMATOLOGY AND SPORTS MEDICINE

Medical Park Chiemsee GmbH & Co. KG Birkenallee 41 – 83233 Bernau – Chiemseepark Felden

Mr. Mustafa Elremaly Kolumbusstr. 6

81543 Muenchen

Bernau – Chiemseepark Felden, 02/04/2003 MaD

#### Confirmation

Dear Mr. Elremaly,

we hereby confirm that you have been employed with our company as a full-time service manager (38.5 hours) since 01/08/2002.

Yours kindly,

Medical Park Chiemsee GmbH & Co KG

[signature] By order Stefan Guther Staff Manager [signature] By order Marion Dehmel Staff Officer

Telephone (08051) 801-0 – Telefax (08051) 801-505 – E-mail: <u>info@medicalpark-chiemsee.de</u> Internet: <u>www.medicalpark-chiemsee.de</u> [Bank accounts and information on the legal status of the Clinic, not translated, as irrelevant to the purpose of the translation]

#### END OF TRANSLATION

I, the undersigned Maria Langer-Bogdanov, being duly commissioned and sworn as an interpreter and translator for the English language by the President of the Regional Court Munich I, do hereby certify that the above translation of the document presented to me in German is correct and complete Maria Langer Maria Langer

Munich, 27th August 2003

Bogdanov Otkerstraße 38 München

BEGLAUBIGTE ÜBERSETZUNG (NUR ZUTREFFENDES WURDE ÜBERSETZT)

ARABISCHE REPUBLIK VON ÄGYPTEN

MINISTERIUM FÜR TOURISMUS

ALLGEMEINE ÄGYPTISCHE GESELLSCHAFT FÜR TOURISMUS UND HOTELS

E.G.O.T.H. (ABKÜRZUNG "VON EGYPTIAN GENERAL COMPANY FOR TOURISM AND HOTELS") HOTELSCHULE LUXOR beigetretenes Mitglied der

HOTELSCHULE LUXOR

I.H.A. (s. Original)

BESCHEINIGUNG

Die Hotelschule LUXOR bescheinigt, daß

Herr MUSTAFA KAMEL IBRAHIM ELREMALY

Geburtsdatum 23.09.67

Geburtsort Port Said

einen 24 monatigen Kursus vom 06.02.1986 bis 22.02.1988 erfolgreich

IM RESTAURANT-FACH / IN BAR TECHNIKEN ("restaurant / bar techniques" A.d.Ü.) mit der Note SEHR GUT abgeschlossen hat.

Luxor, den 22.02.1988

Vorsitzender E.G.O.T.H. (Abkürzung s. oben A.d.Ü.) (gez. s. Original)

Leitender Direktor der Hotelschule Sektor "E.G.O.T.H." (s. oben A.d.Ü.) (gez. s. Original)



Certificate of Attendance
This is to certify that: Mustafa El-Remaly
Attended the following course as part of a quality improvement program
Course name: Basic Food Safety Course held on the 14 <sup>th</sup> of June 2008
Course Instructor: Leith Watan Dated 12th July 2008
Roza Hygiene Systems





**REZA HEALTH TEC** Microbial Control Specialists

Children (

# Basic **Certificate in Food Safety**

Mustafa El Remaly

has completed a comprehensive programme of training and assessment demonstrating understanding in Food Safety, Controls, and Supervision of Catering

CARLAS ...

**Course Instructor** 

Date 16 Jun 2008

Centre Khobar, Saudi Arabia

Certificate No. 1606-08 15 Group

#### Certifications and Registrations





of Public Health



We recommend refresher training every 2-3 years

Brian Prystupa PhD Course Director

Reza Health and Food Safety Training Centre

melremaly@gmail.com





# ZERTIFIKAT

# Mustafa Elremaly

hat an einem Fachseminar teilgenommen, das von uns organisiert und durchgeführt wurde. Die Veranstaltung erfolgte zum Thema:

Verordnung über Lebensmittelhygiene (LMHV) und betriebseigene Kontrollen

München, 15. März 2002

zolalberufstace

Staatlid

Hans W. Passian Institutsleiter

Walter Albrecht Diätetisch geschulter Koch u. Küchenmeister

## GFEB

### Certificate

#### Mr. Mostafa Elremaly born on 23/09/1967

#### participated in the further training seminar for

#### skilled hotel and restaurant workers

from 30/08/96 to 19/12/96 at our training facility.

#### The following knowledge was taught:

#### Basic and advanced instruction for the professional use of the operating system MS-DOS 5.0

Basic and advanced training for the word processing programme MS-Word 5.0 and Word for Windows 6.0 with the following emphasis:

- 1. Creation of texts with character, paragraph and section formatting (layout)
- 2. Printing format, text blocks and library functions
- 3. Serial letters

#### Introduction to Windows 3.1 and Windows 95

#### Basic and advanced instructions on spreadsheets: Excel 5.0 for Windows

Foundations of remote data transmission and online services

Introduction to presentation graphics programme: Power Point 3.0 for Windows

Organisation of a hotel and restaurant operation with data technology implementation in accordance with the hotel programme HoRes from Neptune Computer

1. Master data administration

also: 1. Waiter programme (magazine administration)

- 2. Reservation
- 3. Arrival/departure
- 4. Guest file
- 5. Bookings
- 6. Word processing

#### Theory

- 1. Economics focussing on catering
- 2. General law
- 3. Application training

GFEB Gesellschaft für erwachsenengerechte Bildung mbH [society for adult education] Hartmannstrasse 7 81379 Muenchen 70 [signature] Seal, signature (trainer)

Munich, 19/12/1996 Place, date

GFEB Gesellschaft für erwachsenengerechte Bildung mbH

END OF TRANSLATION